



## CONQUERING THOSE CHALLENGING CONVERSATIONS

1-3 hour workshop or breakout  
a great complement to Anne's leadership or change keynote

Tough conversations are never easy, but avoiding them can damage trust, hinder collaboration, and leave problems unresolved. Many people shy away from these critical exchanges, but with the right tools, you can tackle them with confidence and build stronger relationships in the process. This workshop will show you how.

In this fast-paced and engaging session, Change Management Authority and Communication Expert Anne Bonney will ignite your courage for tough conversations, equipping you with practical skills to start on the right foot, keep the dialogue constructive, and even rescue it if you feel it starting to burn out of control. You'll walk away with actionable techniques to foster trust, accountability, and collaboration—lighting a fire for a positive and productive organizational culture.

### KEY TAKEAWAYS:

- Immediately impact your culture to one of accountability and engagement, increasing productivity and ultimately results
- Reduce problem behaviors and conflict while improving individual attitudes and team motivation
- Interactions that entice people to listen and follow through

### Short description:

Tough conversations can be uncomfortable, but avoiding them damages trust, stalls collaboration, and leaves problems unresolved. In this fast-paced and engaging workshop, Change Management Authority Anne Bonney will equip you with the tools to confidently tackle challenging dialogues, keeping them productive and constructive—even when they heat up. You'll leave with actionable skills to foster trust, accountability, and a culture of open communication in your organization.